

2020 CENSUS PHONE SCRIPT

Have you completed your census yet? IF YES: HURRAY!

IF NO:

It is very important that you complete your census. It's the official count for the next 10 years, and we all need to be counted in order to get our fair share of Congressional Representatives and federal dollars for programs in our community. Do it today!

Do you know how to complete the census?

During this stay at home period, the best way to complete it is via **website my2020census.gov, by phone available in 13 languages** (see below), or by completing **the paper form (paper forms began to be mailed in mid-April for those who have not responded)**. Language guides for the paper form are available in 59 languages at 2020census.gov/languages.

You received a letter or postcard in the mail with a census ID number. You can use your ID number OR just enter your address. Do you want to get that now and we can talk about it? I can wait while you get it.

Do you have any questions on how to complete the census? Most likely questions:

Who do I count?

- You count everyone living in your house or apartment on April 1.
- This may include people like grandparents, grandchildren, and friends.
- You would count your baby if the baby was born on April 1 or before.
- If you are unsure of who to count, count them anyway! The system will be able to remove duplicates.

What questions are asked on the census?

- The total number of people living at your residence
- If you own or rent your residence.
- Your Telephone Number (in case they have questions)
- **For EACH person living at your residence:** Name, Birthdate, Sex, Race, if of Hispanic, Latino, or Spanish Origin, if the person also lives at other residence, and relationship to the person completing the census
- **That's it!**
- There is **NO CITIZENSHIP QUESTION** on the census.

Is my information safe? Is my information confidential?

- Your information is safe, confidential, and protected by law. **It WILL NOT be shared with anyone**, no person or agency (immigration, law enforcement, landlords, etc.).

Complete the census via phone! The website my2020census.gov is also available in these languages.

844-330-2020 English
844-468-2020 Spanish
844-391-2020 Chinese (Mandarin)
844-398-2020 Chinese (Cantonese)
844-461-2020 Vietnamese
844-392-2020 Korean
844-417-2020 Russian
844-416-2020 Arabic
844-478-2020 Tagalog
844-479-2020 Polish
844-494-2020 French
844-477-2020 Haitian Creole
844-474-2020 Portuguese
844-460-2020 Japanese
844-418-2020 English (Puerto Rico residents)
844-426-2020 Spanish (Puerto Rico residents)
8440467-2020 Telephone Display Device (TDD)