

# VIRTUAL CONFERENCE FAQs

## **Can our agency register for the conference and we can all watch together?**

Each attendee has their own log-on information for the conference. The log-on allows the attendee to enter sessions and also is used for their continuing education units, tracks their activities such as the Scavenger Hunt and other activities, and credits their participation in physical activities.

## **How does it work with live and recorded sessions?**

During the conference week, Monday August 24-Friday August 28 the agenda will include live and recorded sessions. Speakers will be available for chat for both live and recorded sessions. Following the conference, from August 28 – October 28, all sessions will be available to attendees in a recorded format.

## **How many CE units are available?**

Units will be provided for RDs, IBCLCs, and RNs. Approximately 25 units will be available over the 5 days.

## **On what type of device can I attend the conference?**

You can sign into the conference on any device. A device with a larger screen like a laptop or PC will have a better view than a tablet or phone.

## **Do I need a web camera on my computer or device to attend the conference?**

No, you will watch on the screen on your device and will not need a camera.

## **Do I need to subscribe to a video platform to attend the conference?**

No. The conference platform will use Zoom and Vimeo. You do not need to subscribe to these platforms to attend an event unless you use your phone to view. If you view on your phone you will need to subscribe.

## **My employer prohibits the use of Zoom, what should I do?**

When you are attending a Zoom event, such as the conference, this should not be a problem. If you were initiating a Zoom event and inviting people to attend, that is a different situation.

## **My employer blocks a lot of platforms. What if I cannot access the conference platform?**

You have a couple of options. You can ask your IT staff to unblock access to the conference platform. You can also attend the conference outside of your employer network. We encourage all attendees to log on to the conference platform, as soon as it is ready to test their access and get familiar moving around in the platform.

## **What time zone is the conference in?**

The times on the agenda correspond to Pacific Daylight Time.

## **Can the conference 'sell out' and there will not be enough seats?**

No, CWA will ensure there are enough seats for any number of attendees.